



DENVER, COLORADO
(720) 588-6851
MILEHIGHTOTERENTALS.COM
INFO@MILEHIGHTOTERENTALS.COM

RENTAL AGREEMENT & TERMS OF SERVICE

Effective Date: June 2, 2026

By placing an order with Mile High Tote Rentals ("Company," "we," "our," or "us"), you ("Customer") agree to the following Rental Agreement and Terms of Service.

1. Equipment Rental

The Company agrees to rent reusable moving totes, dollies, hand trucks, and related equipment ("Equipment") to Customer for the rental period selected at checkout.

All Equipment remains the property of Mile High Tote Rentals at all times.

2. Delivery Area & Travel Fees

Standard delivery and pickup service is included within fifteen (15) miles of ZIP Code 80239. Deliveries and pickups outside the standard service area may be subject to the following travel fees:

Distance from 80239	Round Trip Travel Fee
0 – 15 Miles	Included in Rental
15 – 24.99 Miles	\$20.00
25 – 34.99 Miles	\$40.00
35 – 49.99 Miles	\$60.00
Over 50 miles from ZIP code 80239	\$1.25 per mile beyond the included 15-mile service area

Travel fees cover both delivery and pickup service. Distance calculations are determined solely by Mile High Tote Rentals using Google Maps ([google.com/maps](https://www.google.com/maps)) and the delivery address provided during booking. Service outside the standard delivery area is subject to availability.

3. Customer Responsibility

Customer is responsible for all Equipment from the time of delivery until the Equipment has been physically retrieved by the Company. Customer is responsible for any Equipment that is:

- Lost
- Stolen
- Damaged
- Destroyed
- Missing at pickup
- Unavailable for pickup



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Customer remains responsible regardless of fault. This includes equipment that is lost, stolen, vandalized, or removed by third parties while in Customer's possession.

4. Delivery & Pickup

Delivery is considered complete when Equipment is delivered to the address provided by Customer during checkout.

Pickup is considered complete only when Equipment has been physically retrieved by the Company.

Customer agrees to ensure all Equipment is:

- Empty
- Accessible
- Ready for pickup
- Located at the agreed pickup location

Customer acknowledges that delivery and pickup times are estimates and not guaranteed appointment times.

5. Failed Pickup Fee

If Equipment is not available, accessible, empty, or ready for pickup at the scheduled time, Customer may be charged a Failed Pickup Fee of \$25 per occurrence.

Additional rental charges may also apply.

6. Rental Period & Late Fees

Rental periods begin on the date of delivery and end on the scheduled pickup date.

If Equipment is not available for pickup on the scheduled date, the following extension fees may apply:

Package Type	Per Day	Per Week
20 Tote Package	\$7.00	\$40.00
40 Tote Package	\$9.00	\$60.00
60 Tote Package	\$12.00	\$80.00
Hand Truck and Tote Dolly Rentals	\$3.00	\$21.00

Extensions are subject to availability.



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7. Replacement Costs

Customer authorizes Company to charge the payment method on file for damaged, lost, stolen, destroyed, or unreturned Equipment. Customer authorizes the Company to charge replacement costs for all damaged, lost, stolen, destroyed, or unreturned Equipment. Replacement costs are:

Item	Replacement Cost
Tote (Bin & Lid)	\$20.00 Each
Tote Dolly	\$75.00 Each
Hand Truck	\$150.00 Each

Replacement costs may be updated periodically based on actual replacement expenses.

8. Non-Return of Equipment

Equipment not returned within thirty (30) days of the original delivery date, without an approved extension, will be considered permanently unreturned. Customer authorizes the Company to charge replacement costs for all unreturned Equipment. Equipment returned after replacement charges have been assessed may be refunded at the sole discretion of the Company.

9. Authorized Charges

Customer authorizes Mile High Tote Rentals to charge the payment method on file for:

- Rental fees
- Travel fees
- Extension fees
- Late fees
- Failed pickup fees
- Damage charges
- Replacement costs
- Collection costs permitted by law
- Other charges authorized under this Agreement

10. Prohibited Uses

Equipment may not be used to store or transport:

- Hazardous materials
- Explosives
- Flammable materials
- Illegal substances
- Biohazardous materials
- Unsealed liquids



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- Any material capable of damaging Equipment

Customer is responsible for all damages resulting from prohibited use.

11. Apartment, HOA & Building Access

Customer is responsible for obtaining any necessary:

- Building access
- Elevator reservations
- HOA approvals
- Parking permissions
- Gate access
- Permits

Failure to secure access does not relieve Customer of rental obligations.

12. Weather & Scheduling

Delivery and pickup dates and times are estimates only. The company will use its best judgement when offering an estimate time of delivery or pickup. The Company is not liable for delays caused by:

- Weather
- Traffic
- Road conditions
- Equipment failure
- Vehicle breakdown
- Acts of God
- Circumstances beyond our reasonable control

13. Assumption of Risk

Customer acknowledges that moving equipment involves inherent risks. Customer voluntarily assumes all risks associated with the use, transportation, handling, loading, unloading, storage, and movement of Equipment.

14. Release of Liability

To the fullest extent permitted by law, Customer releases and holds harmless Mile High Tote Rentals and its owners, officers, employees, contractors, and agents from any claims, injuries, losses, damages, liabilities, costs, or expenses arising from use of rented Equipment.



15. Indemnification

Customer agrees to defend, indemnify, and hold harmless Mile High Tote Rentals from any claims, damages, losses, expenses, attorney fees, or liabilities arising from:

- Customer's use of Equipment
- Customer's misuse of Equipment
- Customer's violation of this Agreement
- Third-party claims related to Customer's possession or use of Equipment

16. Collection Costs

Customer agrees to pay all reasonable costs incurred in collecting unpaid balances, including:

- Collection agency fees
- Court costs
- Attorney fees where permitted by law

17. Governing Law

This Agreement shall be governed by the laws of the State of Colorado. Any dispute arising under this Agreement shall be resolved exclusively in the state or federal courts located within Colorado.

18. Severability

If any provision of this Agreement is determined to be unenforceable, the remaining provisions shall remain in full force and effect.

19. Acceptance of Terms

By completing a reservation, making payment, accepting delivery, or using Company Equipment, Customer acknowledges that they have read, understood, and agree to be bound by this Rental Agreement and Terms of Service.

20. Contact

Mile High Tote Rentals
Denver, Colorado

Phone: (720) 588-8651
Email: Info@milehightoterentals.com
Website: MileHighToteRentals.com



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21. Signatures

By signing below, Customer acknowledges that they have read, understood, and agree to be bound by this Rental Agreement and Terms of Service.

Customer

Signature: _____

Print Name: _____

Date: _____

Mile High Tote Rentals

Signature: _____

Print Name: _____

Date: _____